

# KENNETH L. CROWLEY

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## OBJECTIVE

A position with an organization that can benefit from my mix of technical knowledge and management skills.

## EMPLOYMENT

- 1999-Present **Technical Lead-AS/400**, Plasti-Line, Inc., Powell, TN
- Responsible for IBM AS/400 hardware and software.
  - Upgrade existing and install additional automation software.
  - Function as team leader during disaster recovery testing.
  - Maintain security for IBM model 620 and 170 AS/400
  - Obtain pricing information and order equipment.
  - Installed multiple printers via TCP/IP.
- 1995-1999 **Assistant Vice-President, Information Systems**, PMSI Services, Inc., Waco, TX
- Managed a staff of 25 full time employees.
  - Responsible for network including AS/400's, Netware and NT servers.
  - Assisted company in obtaining and maintaining ISO 9001 certification.
  - Authored ISO 9001 Work Instructions for IS Department.
  - Represented department in internal EDP audits.
  - Responsible for AS/400 communication including RJE, BISYNC, ASYNC and Frame Relay
  - Acted as Change Control Officer for AS/400 source code.
  - Installed new IBM AS/400 models and upgraded from CISC to RISC systems.
  - Maintained security for IBM model 720, 640, 510, and 170 AS/400.
- 1992-1995 **PC Specialist/Programmer**, The Rutherford Group, Waco, TX (Part-time)
- Installed IBM AS/400, Model E04.
  - Installed Netware 3.12 on an Ethernet network.
  - Linked six Ethernet networks together with access to IBM AS/400.
  - Functioned as network supervisor for three file servers.
  - Tested and installed a software package for Windows 5250 emulation.
- 1980-1992 **Manager, Information Services**, Stevens Publishing Corp., Waco, TX
- Participated in conversion to IBM AS/400, model 45.
  - Installed ARCNET and ETHERNET networks, functioning as network supervisor for both.
  - Implemented Publishing software package.
  - Converted to IBM System/36.
  - Developed new systems and maintained existing systems.
  - Managed sixteen employees in the Information Services Department.

## EDUCATION

- 2000-2001 **University Of Tennessee**, Knoxville, TN.
- Master of Business Administration.
- 1994-1995 **Baylor University**, Waco, TX.
- Bachelor of Business Administration; Computer Information Systems, Management.
- 1990-1993 **McLennan Community College**, Waco, TX.
- Associate Degree in Computer Data Processing-Programming.
  - Certificate in Computer Operations.

## REFERENCES

- Available upon request.